

PRIVACY POLICY

Welcome to WLDD Private Limited, a company incorporated under the laws of India and having its registered office at No.61, “Nalanda”, Opp. Basavanagudi Head Post Office, K R Road, Basavanagudi, Bangalore Karnataka 560004 (hereinafter referred to as “**Company**” or “**us**” or “**we**”).

The Company is the owner and operator of www.wldd.in (hereinafter referred to as the “**Website**”), and we have formulated this Privacy Policy (hereinafter referred to as the “**Policy**”) in accordance with the Information Technology Act, 2000 of India. We are committed to safeguarding the privacy of our Users, visitors, and all other persons who use our website (hereinafter referred to as “**you**”, “**User**”, and “**your**”, as the context may require). This Privacy Policy describes the Company’s policies and procedures on the collection, use, and disclosure of your information when you use the website and tells you about your privacy rights.

By using the website and voluntarily providing us with identifiable Personal Data in order to contact you in relation to our services, you are consenting to our use of it in accordance with this Policy and applicable laws. This Policy applies to the use of the Website by providing the required information and any other personal information you communicate on call or email or in person. This Policy does not apply to third-party websites/ applications connected via links to our website. If you do not agree with this Policy, please do not proceed further to use/access our website. This Policy is a part of our terms of use available at [terms-of-use.pdf](#) (“**Terms of Use**”). Unless otherwise defined in this Policy, the terms used in this Policy shall have the same meaning as in our Terms of Use. We may update this Policy from time to time. While we will always endeavour to notify you, you must periodically review the Policy for the latest information on our privacy practices.

1. Definitions

The words of which the initial letter is capitalised have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or plural.

- 1.1. ‘**Consent**’ of the User refers to the freely given, specific, informed, and unambiguous indication of the User’s wish by which he or she, by a statement or by clear affirmative action, signifies agreement to the processing/collection of personal data relating to him or her, that he/she voluntarily provides on our Website in order to enquire about our services;

- 1.2. “**Cookies**” are small files that are placed on your device by a website, containing the details of your browsing history on that website among its many uses;
- 1.3. “**Personal Data**” means any information relating to the User, which can be identified, directly or indirectly, particularly referring to identifiers such as the name, an identification number, email, age of the User, name of the organisation;
- 1.4. “**Third-party**” means a natural or legal person, public authority, agency or body other than the User, the Company and persons who, under the direct authority of the Company, are authorised to process personal data;
- 1.5. “**User**” means any person(s) who visits, uses, or deals with the website.

2. Information collected

This Policy applies to the Personal Data provided by the User and any other data that the User provides, as specified in Clause 4 for enquiring about our services.

3. Consent

By using the Website and voluntarily providing us with your Personal Data, in order to avail or enquire about our services, you hereby provide your consent to the collection, storage, processing, disclosure, and transfer of your Personal Data in accordance with the provisions of this Privacy Policy.

You acknowledge that you are providing your Personal Data out of your free will directly to the Company. You also have an option to withdraw your consent at any point, provided such withdrawal of consent is intimated to us in writing at legal@wldd.in. Your withdrawal of consent shall not affect the processing of Personal Data that was done before your withdrawal of consent.

4. Personal Data

To enable you to avail or enquire about our services, we will use the Personal Data and any other information provided to us by you to contact or identify you, such as your first name, last name, phone number, name of your organisation, email address. If you communicate with us by email or phone, any information provided in such communication may be collected as Personal Data.

5. Log file information

Each time you access the Website, your browser or mobile device automatically reports information from log files. Our servers automatically capture specific log file information when you access the Website. These server logs may contain anonymous data about your web request, browser type, referring and exit pages and URLs, the number of clicks you make and your interactions with Website links, domain names, landing pages, the pages you view, and other similar data.

6. Cookies

We use Cookies and similar tracking technologies to track the activity on our Website. You can instruct your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if you do not accept Cookies, you may not be able to use some functions of our Website. Unless you have adjusted your browser setting to refuse Cookies, our Website may use Cookies.

7. Use of The Personal Data

The purpose of collecting the Personal Data, that you voluntarily provide to us while enquiring about our services on the Website, is to contact you in order to provide you the information sought in relation to our services. We may use the information provided by the User, including but not limited to, for the following purposes:

- i. to identify and reach the User;
- ii. to provide the User with further information about our services; and
- iii. to make disclosures as may be required under applicable law.

We may share your Personal Data in the following situations:

- i. With service providers: We may share your Personal Data with service providers to monitor and analyse the use of our website.
- ii. With Affiliates: We may share your Personal Data with our affiliates, in which case we will require those affiliates to honour this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners or other companies that we control or that are under common control with us.

- iii. With business partners: We may share your Personal Data with our business partners to offer you certain similar services or promotions.
- iv. With your consent: We may disclose your Personal Data for any other purpose with your consent.

8. Retention of Your Personal Data

The Company will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our legal agreements and policies.

9. Storage and transfer of Your Personal Data

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to and maintained on computers located outside of your state, province, country or other governmental jurisdictions where the data protection laws may differ than those from your jurisdiction. Your consent to this Privacy Policy, followed by your submission of such information, represents your agreement to that transfer. The Company will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy, and no transfer of your Personal Data will take place to an organisation or a country unless there are adequate controls in place, including the security of your data and other personal information.

10. Disclosure of Personal Data

We will not sell or trade your Personal Information to third parties without obtaining your consent for the same. This, however, does not apply to any storage or transfer to and from server/website hosting partners and other parties who assist us in operating the Website and conducting our business. We may also release your information only when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety. We may disclose your information to protect and defend the rights or property of the Company and to safeguard the Company from any legal liabilities.

11. Disclaimer

We shall not be held accountable for any losses, damages, cost or other liabilities whatsoever arising with the use of the Website or services through any third party, connection failure, the introduction of any broadcast while operating the Website, error, any unauthorised virus, worm, or damaging component or issues in your system leading to possible damage or loss. We shall not be held liable for any exceptional, overall, indirect, direct or significant damages that may have risen from the use or inability to use the Website.

12. Security and confidentiality

We employ administrative, physical, and technical measures designed to safeguard and protect information under our control from unauthorised access, use, and disclosure. At the time of collecting, maintaining, accessing, using or disclosing your Personal Information, we shall do so by using systems and processes consistent with industry standards in information privacy and security.

In spite of the security measures undertaken by us, we strongly discourage you from posting your Personal Information in forums, comments or any other publicly accessible places on our Website. It is the responsibility of the User to protect the privacy and security of their email account and phone numbers so that it is not accessed by third parties.

We undertake to protect your information with utmost confidentiality. If you access the Website through a third-party platform, you agree to indemnify us against any data breaches that may occur due to any acts of commission or omission from the third-party platform.

13. User's rights (For Users within the EU)

The Company undertakes to respect the confidentiality of your Personal Data and to guarantee that you can exercise your rights. You have the following rights under this Privacy Policy, and by law if you are within the EU, to:

- i. Request access to your Personal Data: The right to access, update or delete the information we have of you. Whenever made possible, you can access, update or request the deletion of your Personal Data directly within your account settings section. If you are unable to perform these actions yourself, please contact us to assist you. This also enables you to receive a copy of the Personal Data we hold about you.
- ii. Request correction of the Personal Data that we hold about you. You have the right to have any incomplete or inaccurate information we hold about you corrected.

- iii. Object to processing of your Personal Data. This right exists where we are relying on a legitimate interest as the legal basis for our processing, and there is something about your particular situation which makes you want to object to our processing of your Personal Data on this ground. You also have the right to object where we are processing your Personal Data for direct marketing purposes.
- iv. Request the erasure of your Personal Data. You have the right to ask us to delete or remove Personal Data when there is no good reason for us to continue processing it.
- v. Request the transfer of your Personal Data. We will provide to you, or to a third party that you have chosen, your Personal Data in a structured, commonly used, machine-readable format. Please note that this right only applies to automated information which you initially provided consent for us to use.
- vi. Withdraw your consent. You have the right to withdraw your consent on using your Personal Data. If you withdraw your consent, we may not be able to provide you with access to certain specific functionalities of the website.

You may exercise your rights of access, rectification, cancellation and opposition by contacting us.

14. Children's Privacy

We do not knowingly collect Personal Data from anyone under the age of 16. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from anyone under the age of 16 without verification of parental consent, we take steps to remove that information from our servers. We rely on consent as a legal basis for processing personal information; hence, we may require the parent's consent before we collect and use that information.

15. Links

The Website may contain certain links to other third-party sites, and it is not necessarily under our control. These third-party sites may collect data or solicit Personal Data from the Users, for which we are not responsible or liable. We are also not responsible for the privacy practices of such third-party sites. We encourage you to read the privacy policies of that website before accessing/visiting it. If you decide to visit a third-party website linked to our Website, you do this entirely at your own risk. We will not be responsible for the use of any Personal Data that our User voluntarily discloses on any other website/platform.

16. Changes to Policy

We reserve the right to change or remove any part of the Policy without notice or liability to any third party. We are in no way obligated to inform or give notice when there is a change in the Policy. However, reasonable effort to intimate our Users will be taken from our side. A continued usage of the Website and services after a notice of change has been sent to you or published on the Website shall constitute your consent to the changed terms.

17. Grievance Redressal

To address any grievances of the User, we have set up a Redressal Forum. We further assure you a time -bound response within seven (7) days. The name and contact details of the Grievance Officer are provided below:

Name: Diksha Jamnani

Designation: Chief Operating Officer

Email: diksha@wldd.in

Phone Number: +91 9538172800

18. Jurisdiction

This Policy is prepared in accordance with the Indian laws, and any dispute between the User and us in relation to this Policy shall be brought and maintained exclusively in the competent courts of Bangalore, India.

19. Data Protection Officer

Our data protection officer is responsible for overseeing what we do with your information and for monitoring our compliance with the data protection laws. If you have any concerns regarding the use of your personal information, then you can contact our data protection officer at lega@wldd.in.